



**OneSpace and  
the Modern Workplace**

# **OneSpace for The Modern Accounting Firm**

# Streamlining Productivity by Delivering A Work Anytime Anywhere Experience

Dramatic changes to the way people work bring both opportunities and challenges to accounting firms. Working with people around the world, physical location no longer plays such an important role in how productive and engaged people are with their work. As such, being permanently tied to an office desk is an outdated concept. Still, all too often must accountants work overtime during periods of increased demand to take care of things like tax returns and month-end closings.

For accountants, deadlines are non-negotiable, yet the need to focus under pressure remains consistent throughout. As a detail-oriented job, it's easy to end up getting bogged down in data. Furthermore, when you have a fragmented system that involves different people entering different data into multiple applications, there's a greatly increased risk of error. In other situations, you need to wait for another department or member of your team to forward a time-sensitive document before you can get back to work, instead of collaborating on the same documents in real time.

Imagine how much more effective and productive your team could be when they can **work at any time or in any place they want**. No longer will those month-end closings have to involve spending half the night in the office! Instead, to get a head start on the day, staff can begin responding to emails, filling invoices and reviewing performance information for the morning's meetings right from the train or carpool – all before they have even stepped inside the office. This presents the new way for people to collaborate, without having to worry about where they are or which device they're using.

With the right technology on your side, you can create a modern workplace to fulfil the vision of enabling anytime anywhere productivity. Employees will be empowered by an IT platform that is **always on, fully secure and readily available on any device**; whether it's a home or office desktop, a laptop or even a hotel kiosk. They'll be able to access and use the full range of popular accounting applications, such as Reckon APS and MYOB.

With easy access to all corporate resources using a seamless self-service interface, even using employee-owned devices, your team can get their work done faster and to a higher

standard for an optimal business impact. By achieving true enterprise mobility your practice will gain new levels of agility and performance.

In this paper, we'll be taking a closer look at the OneSpace platform, a cutting-edge workplace solution that enables accounting firms to:

**Empower employee productivity** with instant access to enterprise apps, data and personalized desktops from any device.

**Deliver a high-performance experience** on any network to help accountants meet deadlines more easily and without compromising on data input quality.

**Secure confidential information** both in the cloud and on local devices using the most dependable technology in the industry.

**Streamline management and support** for computing infrastructures through a single, flexible solution tailored to the precise needs of your practice.

Whether you're just beginning your journey towards workplace mobility or you've already taken the steps, however large or small, OneSpace is also designed to build on and extend solutions you may already have, such as VPNs, mobile device management (MDM) or virtual apps and desktops.

OneSpace provides full integration with industry-leading practice management solutions like MYOB. Supported by remote help-desk you can depend on, you'll have everything you need to help your team become more productive and engaged with their work.

# A New Kind of Workplace that Stays with You

Increasing demand in the work-life balance introduce new challenges to businesses, and accounting firms are no exception. These days, many workplaces blend the use of both personal and corporate devices for business use, a trend that's being pushed by a younger and more mobile workforce.

This consumerisation of IT has transformed the way people think about many things, not just about technology itself, but also the times and places they work. As bring-your-own-device (BYOD) and remote working become the new norms for the digital generation, **today's workforce has little interest in joining organizations defined by outdated policies and infrastructures.**

**Companies must adapt to these expectations** quickly to recruit, retain and engage this modern workforce, and to empower them to do their best work. The accounting sector is a volatile environment characterized by rapid change, including the rise of unqualified accountants, disruptive technologies and constantly evolving regulations. As such, the ability to compete effectively, which remains one of the most common challenges facing accounting firms, depends on your ability to choose and implement the right tools for boosting performance and productivity.

A modern workplace affords people the flexibility to work from any location at any given moment, whether that's in a home office, an offshore accounting office or even the backseat of a taxi, all while **achieving full security and compliance.** Built with the needs of individuals in mind, a modern workplace provides access to all the resources necessary for accountants to complete their work, on any device over any network, to achieve full productivity. These include:



**Applications:** not just Windows apps, but also software-as-a-service (SaaS), enterprise applications, web and mobile apps, with an optimised experience on any device over any network.



**Corporate data:** from Microsoft Office documents and QuickBooks company files to cloud-hosted files and data stored in CRM and ERP databases, all of which can be made accessible when working beyond the corporate LAN.



**Collaboration tools:** including video conferencing, project management, file-sharing and other tools to let people work remotely with colleagues, and customers as easily as they could in person.

# OneSpace – The Modern Workspace for Accountants

OneSpace, the most comprehensive modern workplace solution for accountants, delivers secure access to apps, desktops, data and services from any device, over any network to empower mobile workers with the freedom and flexibility to choose how they work.

For IT departments, OneSpace breaks down the technology silos of desktop and mobile computing and makes it possible to focus on delivering the experience people need, wherever and however they're working. For traditional accounting functions, this might mean a desktop computing environment with a keyboard, mouse and monitor. For a more modern practice, this might mean having employees working at home, especially when they need to work overtime during period of increased demand, such a month- and year-end closings. In any scenario, your business can leverage OneSpace to provide access to the resources your staff need in a way that suits them best.

OneSpace provides everything accounting firms and departments need to get started with implementing their workplace mobility strategy. It provides complete, integrated technologies for the following solutions:

**Windows app security and delivery**, with an optimised experience on any device, including adaptive controls and interface elements such as enlarged buttons and automatic keyboard popups when used on a touch-screen device such as a Surface. Apps are managed to enable centralised data protection, compliance and access control and user administration regardless of where people work or how they access their apps.

**Office 365 included** – many accounting firms favour Office 365 thanks to the hosted email it provides as well as its integration with Microsoft Dynamics 365 for Finance and Operations. That's why OneSpace includes it as part of the basic package. That's one less project your IT needs to worry about.

**High-performance virtual desktops** provide on-demand delivery of virtual desktop environments to help you provision new locations and onboard new employees quickly and effectively. Administrators will be able to deliver the right kind of desktop for each usage case, from person-

alised desktops for office use to standardized and secured environments for remote workers and accountants working from home.

**Mobile application and device management (MAM and MDM)** to ensure security for corporate resources accessed on any company- or employee-owned mobile device. Corporate apps and data will be kept separate from personal content to prevent data leakage and simplify management, including the ability to wipe business data remotely while leaving personal content untouched. End-to-end control and protection across devices, people and locations minimise risk, while granular application-level controls let administrators enforce security policies without compromising employees' privacy when using their own devices.

**Mobile productivity apps** including secure email, browsing, calendaring, and data sync and sharing. OneSpace hosts all your business enterprise apps and delivers them to your mobile via a simple application add-in.

**Access, synchronize and share data** from anywhere. People can easily access and edit all the data they need to get their job done, including files on desktops, in SharePoint, ECM systems and network drives across multiple best-of-breed cloud-hosted infrastructure environments. This allows them to securely share any file within and outside the organisation. The solution provides complete access control and auditing and archiving features to help your practice maintain security and compliance.

**A single point of app management** provides a single point of access and provision for any type of Windows, SaaS or web app on any type of device, including all tablets, smartphones, PCs, Macs and thin clients. People can easily find the apps they need, while IT gains a single point of control and administration for identity-based provisioning, automatic account provisioning for new employees, and remote wiping for data and apps on lost devices.

A secure mobile gateway providing access to corporate resources hosted in any cloud, over any network. Administrators will gain granular application and data-level controls while empowering people with easy remote access from anywhere.

# Realising the Benefits of a Modern Workplace in Your Organisation

OneSpace eliminates the constraints traditionally posed by factors such as location, device, application type and network to enable maximum productivity in virtually any situation. With this all-in-one solution, your practice can;

**Improve employee productivity** with instant access to enterprise apps, corporate data and personalised desktops from any device, location and network. A single portal for app management allows self-service access to Windows, web, SaaS and mobile apps for delivery to any device; the solution even provides an optimised experience for Windows apps on touch-screen devices. Native mobile apps for email, browsing, calendaring, invoicing and data sync and sharing maximise productivity and security for mobile workers.

**Deliver a high-performance user experience** on any network. Built around the needs of accounting firms, OneSpace eliminates complexity and provides seamless continuity of content and context across any combination of devices, locations and networks. IT can meet the high expectations of today's workforce, empower people to do their best work, and improve customer satisfaction and retention.

**Empower the entire workforce** with personalised, self-service access to all the corporate resources they need to do their jobs. No longer will accountants have to spend many hours of overtime glued to an office desk during periods of increased demand. With a fully mobile workspace at their fingertips, they'll be able to take their work home with them and make far better use of their time, whether that involves preparing financial reports, closing the month end or any other process.

**Secure enterprise content** in the cloud and on the device. Enterprise-grade security helps you protect corporate information assets as business moves across locations, networks and devices. People can access and synchronize all their data from any device and securely share it with people both inside and outside the organisation without exposing it to risk. The centralisation of apps, desktops and data within the datacentre strengthens and streamlines security and compliance. Administrators also gain the flexibility to enforce different security models for different types of data – while most data remains centralised, some can be delivered locally as required for certain cases, while being protected with encryption. Features like password authentication, secure-lock and wipe, inter-app policies and micro VPNs provide additional protection for content on mobile devices.

**Provide a single, flexible solution** for comprehensive management and support of the resources people rely on to be productive. Instead of working with multiple vendors for desktop, mobile, app and data services, your practice can enjoy access to the full range of services with a single integrated solution over any network and from any cloud. This allows administrators to streamline application and desktop deployment and lifecycle management to reduce IT costs and improve performance.

## Conclusion

### Work is no longer a place people go

It's something that people get done wherever, whenever and however best suits their needs. A flexible and remotely accessible workplace that provides easy access to apps, data, desktops and other services is now a critical requirement for any accounting practice.

Designed specifically for the way accountants need to work in today's environment, OneSpace lets you meet the expectations and demands of your workforce for a mobile, flexible and high-performance experience, all while satisfying enterprise requirements for security and control. Comprehensive technologies make it possible to deliver every element of business mobility from apps and data to collaboration tools and network optimisation, through a single fully-integrated solution.

Now, your practice can empower its employees with the ability to work and collaborate from headquarters, home offices, customer and partner locations and even in transit. There's simply no more effective way to drive growth, meet deadlines and ensure data accuracy. With OneSpace on your side, you'll have everything you need to make your workforce work better.